

Terms and Conditions

ORDERING

Orders will be received by uploading photobooks to an allocated FTP folder. All professional and wholesales will be supplied with their own unique FTP address.

Sending the completed album layout on CD via post or courier, if Album Makers Australia Pty Ltd incurs any charges associated with packing and freight this will be charged back to sender at cost.

PAYMENT

All orders must be paid in full before commencement of production.

Bankcard, Visa Card, Master Card are accepted as well as direct bank transfers.

Clients with a proven credit history may apply for a 14 day account

GUARANTEE

Albums Makers Australia Pty Ltd will replace or repair products which are found to be genuinely faulty due to manufacturing procedures, craftsmanship or materials for a period of three years from date of manufacture. Cover materials that are damaged or worn will be replaced at cost.

Please report all manufacturing errors or faults within 7 days of receipt. No returned merchandise will be accepted without prior authorisation. All transport cost to and from our factory for repair is the responsibility of the purchaser or their agent. Claims can only be made by the originally purchased the album from Albums Makers Australia Pty Ltd.

FREIGHT

Freight costs will be included on your invoice.

Unless requested otherwise, Albums Makers Australia Pty Ltd will use Australia Post courier services.

Cost is generally around \$14.00 for freight up to 3kg to most Australian destinations.

PRODUCTION TIMES.

Production time:

- Small soft cover books 4 days
- Medium to Large books 5 days
- Extra large books 7 working days

IMPORTANT POINTS:

A start date can only be determined once ...

- 1) Payment has been successfully taken up for the order
- 2) The album/photobook layout files have been received complete with no errors or omissions.
- 3) The designated book size refers to the external measurement of the cover. As book blocks are trim they will be smaller in size and may vary from book to book.
- 4) It is the responsibility of the client or their agent to insure that all images are in side the trim margins as shown in the software. Album Makers Australia Pty Ltd will not be held responsible if images that are placed outside these guideline are trimmed.

Other Considerations:

Contact us.

Album Makers Australia Pty Ltd

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